

Lifeline Service Offerings

Highline offers Lifeline Service to eligible customers. Lifeline provides a discount of \$9.25 per month towards Internet or \$7.25 for standalone voice service for qualifying customers. The \$9.25 discount can also be applied to a bundle with Internet which meets the minimum service standards. An additional state discount of \$3.50 is available (plus an additional Lifeline Area Discount may be available based upon the service location). Exceptions may apply to the Internet service speed package, please contact Highline to inquire. Lifeline Service is available to all residential customers who meet the following requirements: A household is eligible for the Lifeline discount if the customer's annual household income is at or below 135% of the federal poverty guidelines or receives benefits or has a child that receives benefits that resides in the customer's household through one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans or Survivors Pension Benefit
- Children's Health Insurance Programs (Kids Connection, SAM, MAC and EMAC) (State only discount)

To apply for Lifeline Service, please contact our office at 888-212-0054 or Nebraska Public Service Commission at 800-526-0017. The lifeline discount is limited to one discount per household.

<https://www.lifelinesupport.org/>